

# MyMaxon Organization Accounts

## Introduction

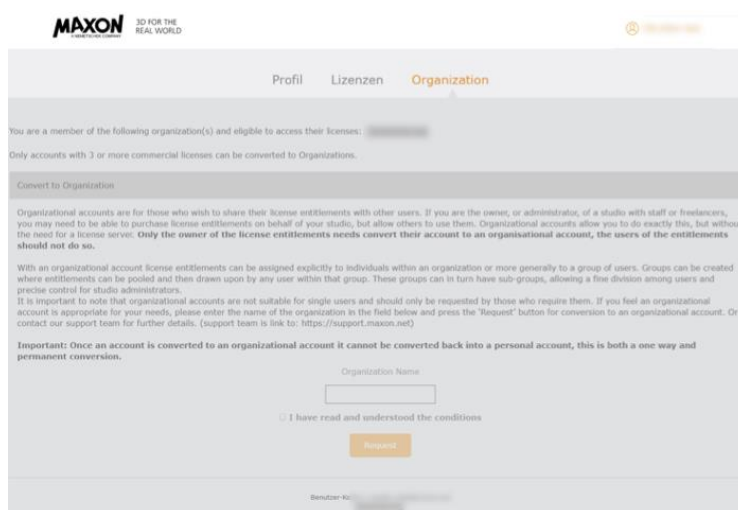
In most user-based licensing solutions licenses are locked to a user's account. Only the user can sign in and access the licenses they have purchased. This is not very convenient for anyone with a small studio, or indeed Enterprise, setup, as the license account name and password must be shared among all users. What is really needed is to be able to buy licenses on behalf of your staff and then share them with the staff while remaining in control of those licenses. This is precisely what Organization Accounts allow.

With Organization Accounts you convert your MyMaxon account's licenses from personal licenses to organization licenses. These can then be selectively shared with individuals or with groups who the account administrator can invite and dismiss from the organization as and when they choose. Furthermore, the licenses and users can be pooled into groups to add a finer granularity to your organization's structure. Standard licenses can be assigned to individuals only, but floating licenses can be assigned to individuals and groups of users.

## Organization Tab

Organization Accounts require no special software, nor updates to Cinema 4D (R21 or later is sufficient), nor any change to your working environment – indeed you may not realize it, but they are already there and waiting for you. Just open a web browser and navigate to your MyMaxon page: <https://my.maxon.net/>

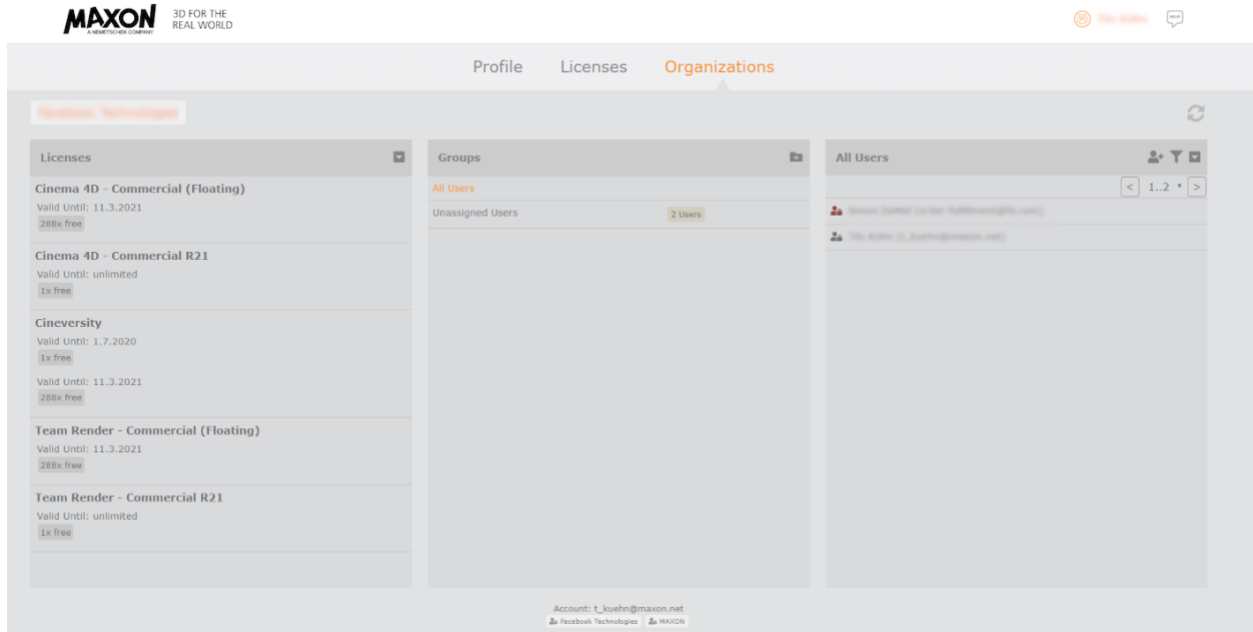
Under the Organizations tab you can request to have your current account converted to an organization account. The name given to the organization can be anything, it is just to help you recognize your organization. Once the request has been made our sales and support teams will handle the conversion process as quickly as possible.



The screenshot shows the 'Organization' tab in the MyMaxon user interface. At the top, there are navigation tabs for 'Profil', 'Lizenzen', and 'Organization'. Below the navigation, a message states: 'You are a member of the following organization(s) and eligible to access their licenses: [redacted]'. A note follows: 'Only accounts with 3 or more commercial licenses can be converted to Organizations.' The main section is titled 'Convert to Organization' and contains the following text: 'Organizational accounts are for those who wish to share their license entitlements with other users. If you are the owner, or administrator, of a studio with staff or freelancers, you may need to be able to purchase license entitlements on behalf of your studio, but allow others to use them. Organizational accounts allow you to do exactly this, but without the need for a license server. Only the owner of the license entitlements needs convert their account to an organizational account, the users of the entitlements should not do so.' It continues: 'With an organizational account license entitlements can be assigned explicitly to individuals within an organization or more generally to a group of users. Groups can be created where entitlements can be pooled and then drawn upon by any user within that group. These groups can in turn have sub-groups, allowing a fine division among users and precise control for studio administrators. It is important to note that organizational accounts are not suitable for single users and should only be requested by those who require them. If you feel an organizational account is appropriate for your needs, please enter the name of the organization in the field below and press the 'Request' button for conversion to an organizational account. Or contact our support team for further details. (support team is link to: <https://support.maxon.net>)'. An important note states: 'Important: Once an account is converted to an organizational account it cannot be converted back into a personal account, this is both a one way and permanent conversion.' Below this text is a form with a label 'Organization Name' and an input field. A checkbox is checked with the text 'I have read and understood the conditions'. A 'Request' button is located below the checkbox. At the bottom of the page, there is a 'Remember Me' checkbox and a 'Logout' button.

**Important note:** Only the account owner needs to convert to an organization account, the users of the licenses do not need to change anything about their account.

Once your account has been converted, you will see the Organizations view:



License management should not be complicated, so we have striven for simplicity at all times. The 3 columns cover the key components; Licenses, Groups and Users.

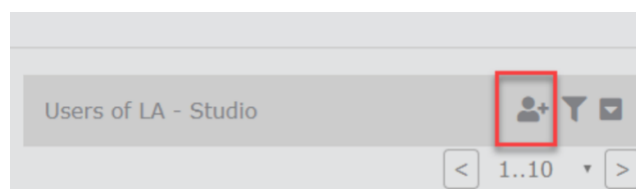
**Licenses:** The licenses column will list all the licenses the account owner has. Each license will furthermore detail the number in use, available and, where relevant, the expiration date.

**Groups:** An organization administrator may create groups. These groups can contain a collection of users who can all access the licenses assigned to the group in an ad-hoc fashion.

**Users:** A list of all the users in the organization. Each user has detailed the groups they are in and other relevant information.

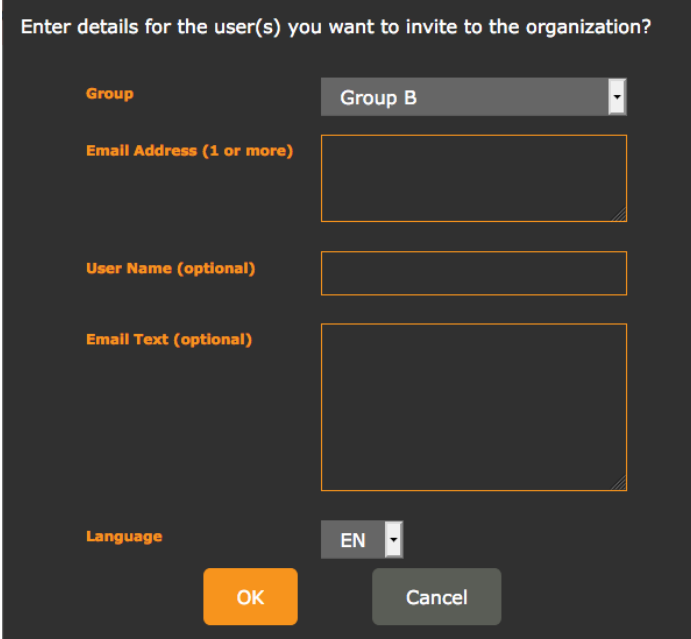
## Inviting Users to an Organization

To invite users into an organization, go to the top of the Users column on the righthand side, press the add user button (see image below)



**Hint:** As a shortcut, you can select a group before you press the 'Add User' button. Then when the user accepts to join your organization they will be automatically added to the group selected.

You will be prompted to enter the user's details:



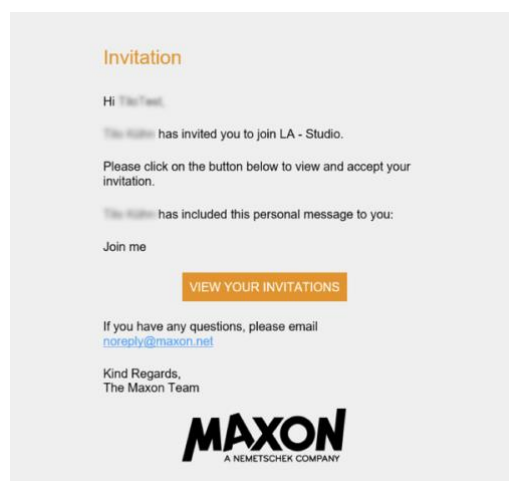
The screenshot shows a dark-themed dialog box with the title "Enter details for the user(s) you want to invite to the organization?". It contains several input fields and buttons:

- Group:** A dropdown menu currently showing "Group B".
- Email Address (1 or more):** A large empty text input box.
- User Name (optional):** A smaller empty text input box.
- Email Text (optional):** A large empty text input box.
- Language:** A dropdown menu currently showing "EN".
- Buttons:** An orange "OK" button and a grey "Cancel" button.

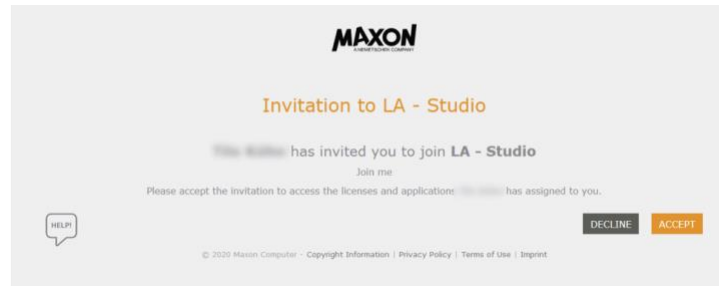
If you wish to invite multiple users at once you may enter a comma separated list into the Email box, each user will receive their own invitation email.

The User Name and Email Text are optional, they will be used only in the text of the email sent, they are just so you can add some contextual information if you want. Don't worry if the user does not yet have a MyMaxon account, they can create one during the acceptance process.

After pressing OK, the user will be sent an email like the following:



The user then needs to press 'View your invitations' or just copy the link into a browser. If the user does not have an account they will be prompted to create one. They will then see further details of their invitation, which they must accept.



In the Organizations tab of the owner's account invited users will show as pending until they have accepted – this is so you know the invitation was sent successfully.

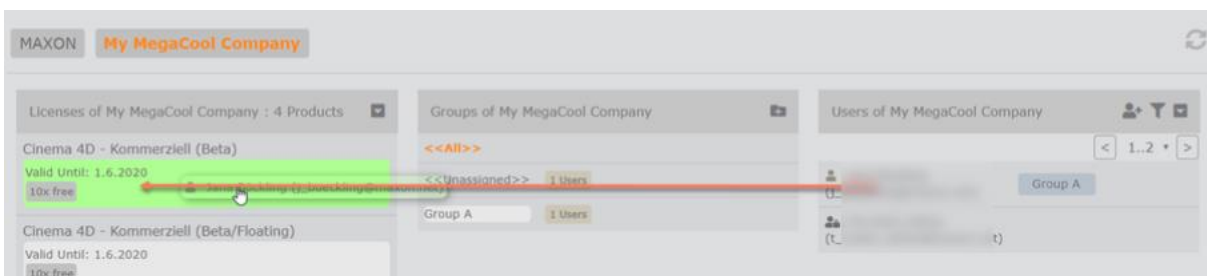
That's it. They are now a member of the Organization and you can assign licenses to them. If a user is unsure if they have successfully joined an organization they should look at the bottom of their licenses tab, under their Account identifier they will see the labels of any groups they are currently part of.

**Please Note:** A user can be part of any number of organizations, membership is not exclusive.

## Assigning Licenses to Users

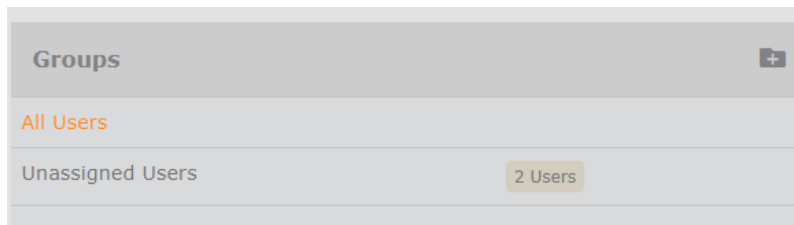
Now that the user is part of your organization you will need to assign licenses to them, or if you have floating licenses, assign the user to a group where you have also assigned some licenses. This is all done via drag and drop on the Organizations tab of the account owner or administrator.

Firstly, let's look at assigning licenses to individuals. This is done by a simple drag and drop, either drag the license on to the user, or the user on to the license. The target icon will turn green to signify a valid target.



## Creating Groups

At the top of the Groups column press the '+' symbol on the folder. You will be prompted to give the new group a name.

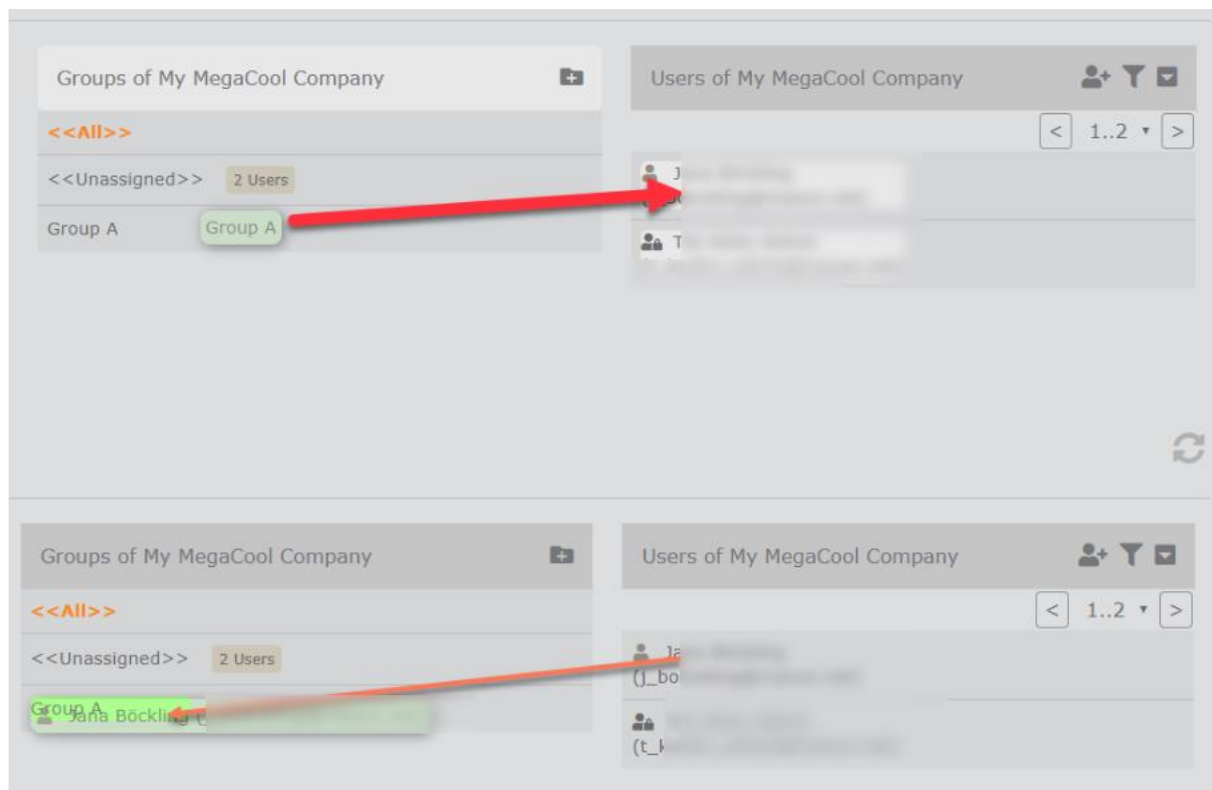


**Please Note:** Only floating licenses can be assigned to a group.

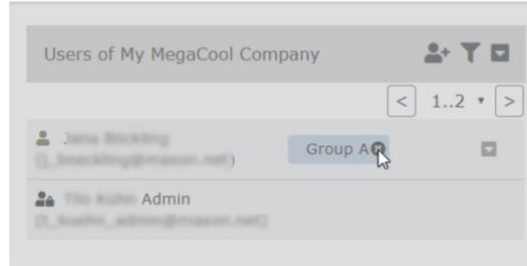
If a group is selected at the same time as a user is added, the user will automatically be added to that group when they accept the invitation to join the organization.

## Assigning & Removing Users in Groups

To add a user to a group within your organization drag and drop the user to the group, or vice versa. The target area will turn green to signify a valid drop point.

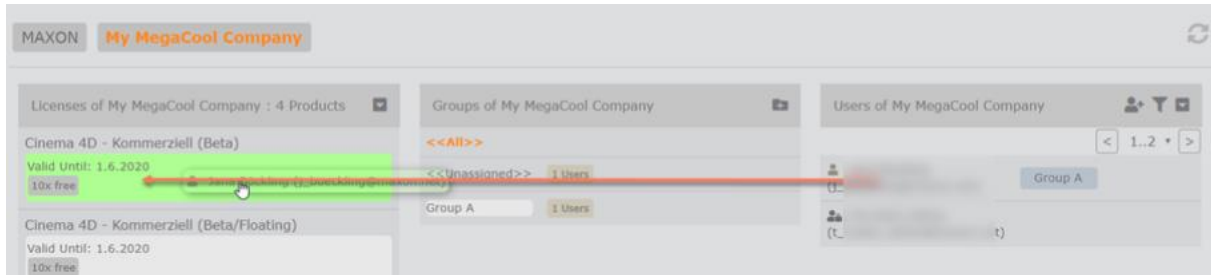


To remove a user from a group, select the group from the list of Groups. The All Users column will change to show only the users within that group, or simply locate the user you wish to remove from the group in the All Users column, they will have a list of the groups they are in beside them. Select the cross on the item detailing the group and they will be removed from that group.



## Assigning Licenses to Groups

Please note, standard, or non-floating, licenses - can be assigned to users only. Floating licenses - can be assigned to users and groups. Again, simply drag and drop between the appropriate columns.



To remove a license from a user, locate the user in the license entry's list of users and select the cross.



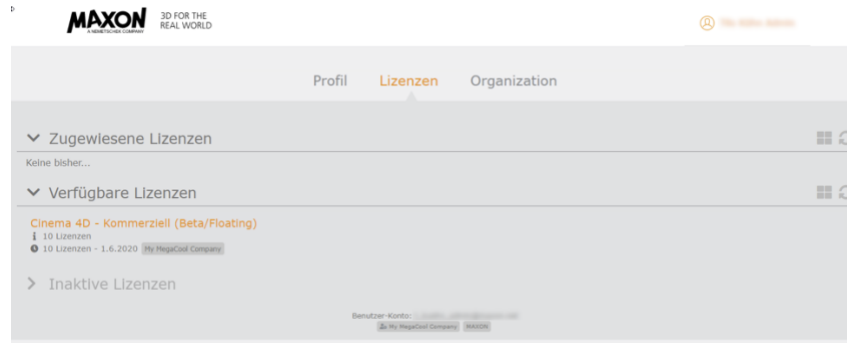
## License Use

To view the license activity of a user you can select the drop down menu beside their name and choose 'Show License Usage'. This will then show any licenses the user currently holds. The account administrator can then choose to withdraw the licenses in use if they need to. The drop-down menu in the Licenses column will show the license use for all users in the Organization:

Maxon Test Organization - Available: - In use: 3 (%)							
Name *	Email	License	Machine	Version	Last Seen	Valid Until	
Matt Greeny	m_greeny@maxon.net	Cinema 4D - Commercial (Floating) (R21)	DESKTOP-888888	21.207	06/04/2020, 17:49:13	20/04/2020	<a href="#">Release</a>
Richard Ogden	r_ogden@maxon.net	Cinema 4D - Commercial (Floating) (R21)	Richard	21.207	08/04/2020, 09:55:05	22/04/2020	<a href="#">Release</a>
Tim Kille	tk@maxon.com.de	Cinema 4D - Commercial (Floating) (R21)	ThomasPavel2019	21.200	09/04/2020, 19:57:00	23/04/2020	<a href="#">Release</a>

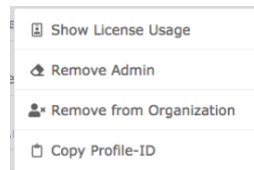
[OK](#)

If a user is unsure if the licenses they are using are from an Organization or not, they can view them in the Licenses tab. Each license will detail if it is from an organization.



## Removing/Editing a User

Removing or editing a user in your Organization is done by locating the user in the Users column and then selecting the drop-down menu beside their name:



You can view their license usage, make them an administrator of the Organization, or remove administrator privileges and of course remove them from the Organization entirely. Note: The account owner cannot be removed from the Organization.

A user can also tell if they are an administrator of an Organization by looking at their Account details at the bottom of their MyMaxon account page. This section shows what, if any, accounts you are a member of. If you are an administrator of the account the icon will have a small user with a cog wheel on it. **Please Note:** A organization member can be made an administrator even if the account is not their own.

